







Pressman-Stitched Items

QP Code: AMH/Q0401

Version: 4.0

NSQF Level: 2.5

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AMH/Q0401: Pressman-Stitched Items

Brief Job Description

A Pressman also called an Ironer iron the garment components and finished garments. The primary responsibility of a pressman is to iron the garments and fold it as per the customer specifications.

Personal Attributes

A Pressman should have good eyesight, eye for detail, eye-hand coordination, and motor skills.

Applicable National Occupational Standards (NOS)

Compulsory NOS:

- 1. AMH/N0401: Carry out ironing activities in stitching and finishing operations
- 2. AMH/N0102: Maintain work area, tools and machines
- 3. <u>AMH/N0103</u>: Maintain health, safety and security requirement at work place with Gender and PwD <u>Sensitization</u>
- 4. <u>AMH/N0104: Comply with industry, regulatory and organizational requirements and Greening of Job roles</u>
- 5. DGT/VSQ/N0101: Employability Skills (30 Hours)

Qualification Pack (QP) Parameters

Sector	Apparel
Sub-Sector	Apparel, Made-Ups & Home Furnishing
Occupation	Ironing
Country	India
NSQF Level	2.5
Credits	10
Aligned to NCO/ISCO/ISIC Code	NCO-2015/8157.0401









Minimum Educational Qualification & Experience	9th Class with 0-6 Months of experience OR 8th Class with 1.5 years of experience in relevant field OR Previous relevant Qualification of NSQF Level 2 with 6 Months of experience in relevant field OR Previous relevant Qualification of NSQF Level (1) with 1.5 years of experience in relevant field
Minimum Level of Education for Training in School	
Pre-Requisite License or Training	NA
Minimum Job Entry Age	18 Years
Last Reviewed On	NA
Next Review Date	22/10/2027
NSQC Approval Date	22/10/2024
Version	4.0
Reference code on NQR	QG-2.5-AP-03283-2024-V2-AMHSSC
NQR Version	4.0









AMH/N0401: Carry out ironing activities in stitching and finishing operations

Description

This unit provides Performance Criteria, Knowledge & Understanding and Skills & Abilities required to iron garment components and finished products using iron and other related equipment.

Scope

The scope covers the following:

- Prepare for Ironing operations
- Iron garments to finish apparels

Elements and Performance Criteria

Prepare for Ironing operations

To be competent, the user/individual on the job must be able to:

- **PC1.** Follow the instructions on the work ticket/ job card in line with the responsibilities of respective job role
- **PC2.** Ask questions to obtain more information on tasks when the instructions you have are unclear and finalize the stitching option with the supervisor, in case of gueries
- **PC3.** Agree and review your agreed upon work targets with your supervisor and check for special instructions, if any
- **PC4.** Check that equipment, materials and work area is safe, free from faults/hazards; and set up in readiness for use
- **PC5.** Carry out operations at a rate which maintains work flow and meets production targets
- **PC6.** Ensure the iron box is placed in the appropriate position as per the standard operating procedure
- **PC7.** Conform to company quality standards
- **PC8.** Report any damaged work or faults in materials, machinery or equipment to the responsible person
- **PC9.** Follow company reporting procedures about defective tools and machines which affect work and report risks/ problems likely to affect services to the relevant person promptly and accurately
- **PC10.** Sort and place work to assist the next stage of production and minimize the risk of damage
- **PC11.** Leave work area safe and secure when work is complete
- **PC12.** Complete forms, records and other documentation

Iron garments to finish apparels

To be competent, the user/individual on the job must be able to:

- PC13. Examine the specific item to identify what type of ironing is best suited
- **PC14.** Estimate the expected length of time for the process









- **PC15.** Set up and operate ironing machine according to manufacturer's instructions and production requirements and materials being ironed
- **PC16.** Use the correct machine, tools and equipment and adjust machine controls where necessary
- **PC17.** Perform a test run to ensure machine is operating correctly
- **PC18.** Operate machines safely with correct controls and attachments; and in accordance with quidelines
- PC19. Optimize the positioning and layout of materials to ensure a smooth and rapid through put
- **PC20.** Identify the different kinds of ironing required for different parts and apparel and ensure they are ironed as per the specified requirement
- PC21. Ensure the creases are removed or applied as per the customers' requirements
- **PC22.** Ensure the garments are inserted with the inserts and folded as per the work instruction
- **PC23.** Ensure the garments are not stained or burned during the process
- PC24. Identify mark and place rejects in the designated locations
- **PC25.** Carry out alterations to meet customer requirements
- **PC26.** Pass the ironed item to the next stage in the manufacturing process after validation
- **PC27.** Respond accordingly where ironed items do not meet production specification
- PC28. Identify the modifiable defects

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- **KU1.** The organizations policies and procedures
- **KU2.** Responsibilities under health, safety and environmental legislation
- **KU3.** Guidelines for storage and disposal of waste materials
- **KU4.** Potential hazards associated with the machines and the safety precautions that must be taken
- **KU5.** Protocol to obtain more information on work related tasks
- **KU6.** Contact person in case of queries on procedure or products and for resolving issues related to defective machines, tools and/or equipment
- **KU7.** Work target and review mechanism with your supervisor
- **KU8.** Protocol and format for reporting work related risks/ problems
- **KU9.** Process for offering/ obtaining work related assistance
- **KU10.** Different types of garments and its ironing requirements
- **KU11.** Use of work instructs and standard operating procedure
- **KU12.** Range of ironing techniques most suited to the different types of apparel
- **KU13.** Different types of apparels and their parts
- **KU14.** Folding procedures applicable as per different garment
- **KU15.** Importance of removing or creating creases on the garments
- **KU16.** Mould garment to the body counters
- **KU17.** Under pressing, rough pressing and final pressing
- **KU18.** Pleating and permanent









- **KU19.** Different types of bucks
- **KU20.** Various types of ironing industrial ironing table (e.g.: vacuum/blowing functions)
- **KU21.** Parts of industrial ironing table
- **KU22.** Common factors affecting ironing process
- **KU23.** Setting up and adjusting machine controls
- **KU24.** The actions to take in the event of a machine ceasing to function correctly
- **KU25.** Common hazards in the work area and workplace procedures for dealing with them
- **KU26.** The problems encountered when ironing different types of apparels
- **KU27.** Different types of ironing defects
- **KU28.** Different parts of ironing machine and its parts
- **KU29.** The manufacturer's instructions for setting up, adjusting and operating and maintaining the equipment
- KU30. Different parts of boiler
- KU31. Care labels
- **KU32.** Safety precautions to be taken when ironing the garments

Generic Skills (GS)

User/individual on the job needs to know how to:

- **GS1.** Read and write in English/ local language as applicable
- **GS2.** FII up appropriate technical forms, process charts, activity logs in the prescribed format of the company
- GS3. Read and understand manuals, health and safety instructions, memos, reports, job cards etc.
- **GS4.** Listen actively and communicate effectively with supervisors, managers, etc.
- **GS5.** Take appropriate decisions regarding to responsibilities
- **GS6.** Analyze the material and take appropriate decision on the type of ironing required
- **GS7.** Plan and organize ironing activities as per the timelines
- **GS8.** Organize tools and equipment to be used
- **GS9.** Set the correct controls on the iron box before the ironing the product/garment
- **GS10.** Ensure all customer needs are assessed and every effort is made to provide satisfactory service
- **GS11.** Solve operational role related issues
- **GS12.** Report to the supervisor if problems cannot be rectified
- **GS13.** Identify different types of ironing required for the product/garment
- **GS14.** Diagnose common problems with the machine/equipment based on its functioning and visual inspection
- **GS15.** Assess and control the quality standards of the product as per customer standards
- **GS16.** Analyze, evaluate and apply the information gathered from observation, experience, reasoning, or communication to act efficiently









Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
Prepare for Ironing operations	18	33	-	4
PC1. Follow the instructions on the work ticket/ job card in line with the responsibilities of respective job role	3	1	-	-
PC2. Ask questions to obtain more information on tasks when the instructions you have are unclear and finalize the stitching option with the supervisor, in case of queries	-	1	-	-
PC3. Agree and review your agreed upon work targets with your supervisor and check for special instructions, if any	-	1	-	-
PC4. Check that equipment, materials and work area is safe, free from faults/hazards; and set up in readiness for use	1	5	-	0.5
PC5. Carry out operations at a rate which maintains work flow and meets production targets	1	5	-	-
PC6. Ensure the iron box is placed in the appropriate position as per the standard operating procedure	1	5	-	0.5
PC7. Conform to company quality standards	3	5	-	0.5
PC8. Report any damaged work or faults in materials, machinery or equipment to the responsible person	1	3	-	0.5
PC9. Follow company reporting procedures about defective tools and machines which affect work and report risks/ problems likely to affect services to the relevant person promptly and accurately	3	1	-	0.5
PC10. Sort and place work to assist the next stage of production and minimize the risk of damage	1	1	-	0.5
PC11. Leave work area safe and secure when work is complete	1	2	-	0.5









Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC12. Complete forms, records and other documentation	3	3	-	0.5
Iron garments to finish apparels	22	117	-	6
PC13. Examine the specific item to identify what type of ironing is best suited	3	2	-	0.5
PC14. Estimate the expected length of time for the process	-	3	-	-
PC15. Set up and operate ironing machine according to manufacturer's instructions and production requirements and materials being ironed	2	10	-	0.5
PC16. Use the correct machine, tools and equipment and adjust machine controls where necessary	1	7	-	0.5
PC17. Perform a test run to ensure machine is operating correctly	-	5	-	-
PC18. Operate machines safely with correct controls and attachments; and in accordance with guidelines	3	15	-	0.5
PC19. Optimize the positioning and layout of materials to ensure a smooth and rapid through put	1	5	-	-
PC20. Identify the different kinds of ironing required for different parts and apparel and ensure they are ironed as per the specified requirement	3	15	-	0.5
PC21. Ensure the creases are removed or applied as per the customers' requirements	1	8	-	0.5
PC22. Ensure the garments are inserted with the inserts and folded as per the work instruction	1	8	-	0.5
PC23. Ensure the garments are not stained or burned during the process	1	8	-	0.5
PC24. Identify mark and place rejects in the designated locations	1	8	-	0.5









Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC25. Carry out alterations to meet customer requirements	1	8	-	-
PC26. Pass the ironed item to the next stage in the manufacturing process after validation	-	5	-	0.5
PC27. Respond accordingly where ironed items do not meet production specification	1	5	-	0.5
PC28. Identify the modifiable defects	3	5	-	0.5
NOS Total	40	150	-	10









National Occupational Standards (NOS) Parameters

NOS Code	AMH/N0401
NOS Name	Carry out ironing activities in stitching and finishing operations
Sector	Apparel
Sub-Sector	Apparel, Made-Ups & Home Furnishing
Occupation	Ironing
NSQF Level	2.5
Credits	6
Version	4.0
Last Reviewed Date	22/10/2024
Next Review Date	22/10/2027
NSQC Clearance Date	22/10/2024









AMH/N0102: Maintain work area, tools and machines

Description

This unit provides Performance Criteria, Knowledge & Understanding and Skills & Abilities required to organize/ maintain work areas and activities to ensure tools and machines are maintained as per norms. It also covers procedures and compliance standards to identify, prevent, control, minimize and eliminate hazards and potential risks to self and others at the workplace.

Scope

The scope covers the following:

• Maintain the work area, handle tools and machines

Elements and Performance Criteria

Maintain the work area, handle tools and machines

To be competent, the user/individual on the job must be able to:

- **PC1.** Handle materials, machinery, equipment and tools safely and correctly to maintain a clean and hazard free working area
- **PC2.** Use correct lifting and handling procedures
- **PC3.** Use materials efficiently to minimize wastage and dispose off waste safely at the designated location.
- **PC4.** Carry out running maintenance and/or cleaning within one's responsibility and agreed schedules
- **PC5.** Report any unsafe or damaged equipment and other dangerous occurrences to the authorized personnel
- **PC6.** Ensure that the correct machine guards are in place
- **PC7.** Work in a comfortable position and maintain correct posture
- **PC8.** Use cleaning equipment and methods appropriate for the work to be carried out

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- **KU1.** Importance of good health, personal hygiene and duty of care
- **KU2.** Importance of safe working practices and code of conduct (COC) and Social Accountability standards followed by the organization/ industry
- **KU3.** The limits of your own responsibility
- **KU4.** The production process and the specific work activities that relate to the whole process
- **KU5.** The line and importance of effective communication with superiors and colleagues
- **KU6.** The organization's rules, codes, quality standards, reporting procedures and guidelines (including timekeeping)
- **KU7.** The importance of complying with written instructions









- **KU8.** The instructions of equipment operating procedures / manufacturer's
- **KU9.** The work instructions and specifications and interpret them accurately
- **KU10.** Method to make use of the information detailed in specifications and instructions
- **KU11.** Relation between work role and the overall manufacturing process
- **KU12.** The importance of taking action when problems are identified
- **KU13.** Different ways of minimizing waste and proper disposal system for waste and by-products
- **KU14.** The importance of running maintenance and regular cleaning
- KU15. Effects of contamination on products i.e., Machine oil, dirt
- **KU16.** Common faults with equipment and the method to rectify
- **KU17.** Maintenance procedures
- **KU18.** Hazards likely to be encountered when conducting routine maintenance
- **KU19.** Different types of cleaning equipment and substances and their use
- **KU20.** Safe working practices for cleaning and the method of carrying them out

Generic Skills (GS)

User/individual on the job needs to know how to:

- **GS1.** Write and document appropriate technical forms, job cards, inspection sheets as per the required format of the company
- **GS2.** Read and comprehend basic English to interpret indicators in the operating manuals, job cards, visual cards
- **GS3.** Read and understand manuals, health and safety instructions, memos, reports, job cards etc.
- **GS4.** Speak and communicate effectively with to peers and supervisors
- **GS5.** Give clear detailed instructions to co-workers, subordinates and others
- **GS6.** Use correct technical terms while interacting with supervisor
- **GS7.** Take appropriate decisions regarding your responsibilities
- **GS8.** Assess for any damaged faulty component in the concerned machinery and take action accordingly
- **GS9.** Evaluate the decision and conduct basic trouble shooting
- **GS10.** Plan and manage work routine based on company procedure
- **GS11.** Work with supervisors/ team mates to carry out work related tasks
- **GS12.** Plan for cleaning and lubricating the concerned machinery, tools, and workplace daily before and after operations
- **GS13.** Ensure and follow organizational procedures pertaining to health and safety are followed
- **GS14.** Solve operational role related issues
- **GS15.** Diagnose common problems in the machine based on visual inspection, sound, temperature etc.
- **GS16.** Analyze, evaluate and apply the information gathered from observation, experience, reasoning, or communication to act efficiently









Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
Maintain the work area, handle tools and machines	14	49	-	7
PC1. Handle materials, machinery, equipment and tools safely and correctly to maintain a clean and hazard free working area	3	10	-	1
PC2. Use correct lifting and handling procedures	2	7	-	1
PC3. Use materials efficiently to minimize wastage and dispose off waste safely at the designated location.	2	4	-	1
PC4. Carry out running maintenance and/or cleaning within one's responsibility and agreed schedules	2	10	-	1
PC5. Report any unsafe or damaged equipment and other dangerous occurrences to the authorized personnel	1	2	-	0.5
PC6. Ensure that the correct machine guards are in place	2	2	-	0.5
PC7. Work in a comfortable position and maintain correct posture	1	7	-	1
PC8. Use cleaning equipment and methods appropriate for the work to be carried out	1	7	-	1
NOS Total	14	49	-	7









National Occupational Standards (NOS) Parameters

NOS Code	AMH/N0102
NOS Name	Maintain work area, tools and machines
Sector	Apparel
Sub-Sector	Apparel, Made-Ups & Home Furnishing
Occupation	Sewing, Finishing, Cutting, Ironing, Tailoring, Machine Embroidery Operation, Sewing, Computerized Embroidery, Sampling
NSQF Level	2.5
Credits	1
Version	16.0
Last Reviewed Date	18/02/2025
Next Review Date	18/02/2028
NSQC Clearance Date	18/02/2025









AMH/N0103: Maintain health, safety and security requirement at work place with Gender and PwD Sensitization

Description

This unit provides performance criteria, knowledge & understanding, and skills & abilities required to comply with health, safety, and security requirements at the workplace and covers procedures to prevent, control and minimize risk to self and others

Scope

The scope covers the following:

• Potential risks associated with hazardeous processes and guidelines for medical emergencies.

Elements and Performance Criteria

Hazards and potential risks associated with the process, guidelines for medical emergencies and evacuation process; gender & PwD sensitization

To be competent, the user/individual on the job must be able to:

- **PC1.** Comply with health, safety gender and PwD (People with disability) related instructions applicable to the workplace.
- **PC2.** Actively participate in mock drills/evacuation procedures and group discussions related to a safe and secure work place.
- **PC3.** Training sensitization programs for gender and PwD awareness organized at the workplace.
- **PC4.** Use and maintain materials and equipment as per protocol.
- **PC5.** Capable to perform first-aid, firefighting or any other emergency response procedures and follow organization procedures for shutdown and evacuation when required
- **PC6.** Monitor the work place and processes for potential risks/ threats to supervisors or other authorized personnel and ensure gender equality and PwD (People with disability) security.

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- **KU1.** The importance of gender equality being followed in the organization and policies for reporting any harassment or inappropriate behavior
- **KU2.** How to accommodate employees with disabilities; etiquette to adhere to and proper language and terminology
- **KU3.** How to communicate, offer help, respecting space, parking etc. for people with disabilities or special needs.
- **KU4.** Promote a safe, accessible and healthy workplace for disabled employees.
- **KU5.** Health and safety related practices applicable at the workplace.
- **KU6.** Potential hazards, risks and threats based on nature of operations; the ways to minimize these and response to these scenarios.









- **KU7.** The code of conduct (COC) and Social Accountability standards followed by the organization/industry
- **KU8.** Layout of the plant and details of emergency exits, escape routes, emergency equipment and assembly points.
- **KU9.** Reporting protocol and documentation required.
- **KU10.** The occupational health and safety risks and methods; importance of personal protective equipment and method of use.
- **KU11.** Identification, handling and storage of hazardous substances.
- **KU12.** Proper disposal system for waste and by-products.
- **KU13.** Signage related to health and safety and their meaning.
- **KU14.** The importance of personal health and hygiene and the ill effects of usage of intoxicants such as alcohol, tobacco and drugs.

Generic Skills (GS)

User/individual on the job needs to know how to:

- **GS1.** Create a positive and inclusive workplace atmosphere without any kind of bias/discrimination towards any employee.
- **GS2.** Actively take part in any discussion/workshop organized for gender sensitization training
- **GS3.** Read and comprehend written instructions related to gender equality and Pwd awareness/issues in the organization
- **GS4.** Identify and report any harassment or inappropriate behavior towards any employee
- **GS5.** Identify and report any distinction, exclusion, harassment or inappropriate behavior towards any employee
- **GS6.** Document and report any health and safety related incidents/ accidents to the authorized personnel.
- **GS7.** Read all organizational and equipment related health and safety manuals and documents
- **GS8.** Read instructions, guidelines/procedures/rules related to the worksite and machine operations
- **GS9.** Keep abreast with the latest developments for innovative safety services and tools by reading brochures, pamphlets, magazines etc
- **GS10.** Discuss the latest approach for safety and security with the team
- **GS11.** Evaluate and use correct PPE kit and other safety gear while at the workplace
- **GS12.** Work with supervisors/ team mates to carry out work related tasks as per schedule
- **GS13.** Keep work area free from potential hazards
- **GS14.** Follow organizational procedures pertaining to health and safety.
- **GS15.** Take appropriate actions during emergencies, accidents or fire at the workplace
- **GS16.** Resolve issues pertaining to malfunctions in machineries and report if required
- **GS17.** Identify emergency situations; their cause & effect relationship and suggest probable solutions
- **GS18.** Analyze, evaluate and apply the information gathered from observation, experience, reasoning, or communication to act efficiently









- **GS19.** Create a positive and inclusive workplace atmosphere without any kind of bias/discrimination towards any employee
- GS20. Actively take part in any discussion/workshop organized for gender sensitization training
- **GS21.** Read and comprehend written instructions related to gender equality issues in the organization









Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
Hazards and potential risks associated with the process, guidelines for medical emergencies and evacuation process; gender & PwD sensitization	22	12	-	6
PC1. Comply with health, safety gender and PwD (People with disability) related instructions applicable to the workplace.	4	2	-	1
PC2. Actively participate in mock drills/evacuation procedures and group discussions related to a safe and secure work place.	4	2	-	1
PC3. Training sensitization programs for gender and PwD awareness organized at the workplace.	4	2	-	1
PC4. Use and maintain materials and equipment as per protocol.	3	2	-	1
PC5. Capable to perform first-aid, firefighting or any other emergency response procedures and follow organization procedures for shutdown and evacuation when required	4	2	-	1
PC6. Monitor the work place and processes for potential risks/ threats to supervisors or other authorized personnel and ensure gender equality and PwD (People with disability) security.	3	2	-	1
NOS Total	22	12	-	6









National Occupational Standards (NOS) Parameters

NOS Code	AMH/N0103
NOS Name	Maintain health, safety and security requirement at work place with Gender and PwD Sensitization
Sector	Apparel
Sub-Sector	Apparel, Made-Ups & Home Furnishing
Occupation	Quality Assurance, Sewing, Specialized Sewing, Sampling, Ironing, Hand Embroidery, Production Supervision, Computerized Embroidery, Laying
NSQF Level	2.5
Credits	1
Version	21.0
Last Reviewed Date	18/02/2025
Next Review Date	18/02/2028
NSQC Clearance Date	18/02/2025









AMH/N0104: Comply with industry, regulatory and organizational requirements and Greening of Job roles

Description

This unit provides Performance Criteria, Knowledge & Understanding and Skills & Abilities required for complying with legal, regulatory organizational requirements.

Scope

The scope covers the following:

• Observe organizational norms and follow green procedures at workplace.

Elements and Performance Criteria

Comply with industry, and organizational requirements and greening of job roles

To be competent, the user/individual on the job must be able to:

- **PC1.** Carry out work functions in accordance with organizational standards, greening solutions, procedures, policies, legislation and regulations.
- **PC2.** Apply and follow organizational policies and procedures and inculcate sustainable consumption practices.
- **PC3.** Actively get involved in improving the performance of the organization and support adaptation to environmentally friendly processes.
- **PC4.** Handle materials, equipment, computer and software safely and correctly to maintain a clean and hazard free working area and support adaptation to more environmentally friendly processes
- **PC5.** Carry out running maintenance and/or cleaning within one's responsibility and agreed schedules and deal with work interruptions effectively.
- **PC6.** Report unsafe equipment and other dangerous occurrences to concerned personnel.
- **PC7.** Use cleaning equipment and methods appropriate for the work to be carried out.
- **PC8.** Request for upgrading of system or software when required for effective working and maintain a backup file when working on various design software
- **PC9.** All soft copies of design work to be maintained in files as well for future reference

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- **KU1.** Conscious and sustainable decisions/information for achieving an effective and green workplace.
- **KU2.** The importance of safe working practices and code of conduct (COC) and Social Accountability standards followed by the organization/ industry
- **KU3.** The production procedures and the specific work activities relate to the whole process.









- **KU4.** The organization's rules, codes, quality standards, reporting procedures and guidelines (including timekeeping)
- **KU5.** The work instructions and specifications and interpret them accurately
- **KU6.** To make use of the information detailed in specifications and instructions
- **KU7.** The importance of taking action when problems are identified
- **KU8.** The importance of running maintenance and regular cleaning and Maintenance procedures
- **KU9.** Effects of contamination on products i.e., Machine oil, dirt and different ways of minimizing waste.
- **KU10.** The common faults with equipment and the method to rectify.

Generic Skills (GS)

User/individual on the job needs to know how to:

- **GS1.** Make conscious and sustainable decisions that help reduce, reuse, and recycle the company resources.
- **GS2.** Identify and replace processes that create unnecessary waste
- **GS3.** Communicate with others in writing (wherever applicable)
- **GS4.** Use the accurate terminology
- **GS5.** Follow manuals/procedures/and compliance policies
- **GS6.** Update actively with modifications through written print and mail communication (digital)
- **GS7.** Listen effectively and orally communicate information accurately and Make decisions on a suitable course of action or response.
- **GS8.** Communicate proactively on critical issues and Follow rule-based decision-making processes
- **GS9.** Identify situation that need escalation on quality issues and seek intervention
- **GS10.** Plan and organize your work to achieve targets and deadlines and consult/coordinate for effective delivery.
- **GS11.** Apply problem-solving approaches in different situations
- **GS12.** Refer anomalies to the particular personnel
- **GS13.** Analyze needs, requirements and dependencies in order to meet your work requirements
- **GS14.** Seek participation of members from Quality, Production, Audit or any other team for effective solutions
- **GS15.** Provide opinions on work in a detailed and constructive way to the concerned personnel









Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
Comply with industry, and organizational requirements and greening of job roles	20	10	-	10
PC1. Carry out work functions in accordance with organizational standards, greening solutions, procedures, policies, legislation and regulations.	2	1	-	1
PC2. Apply and follow organizational policies and procedures and inculcate sustainable consumption practices.	2	1	-	1
PC3. Actively get involved in improving the performance of the organization and support adaptation to environmentally friendly processes.	2	1	-	1
PC4. Handle materials, equipment, computer and software safely and correctly to maintain a clean and hazard free working area and support adaptation to more environmentally friendly processes	3	2	-	2
PC5. Carry out running maintenance and/or cleaning within one's responsibility and agreed schedules and deal with work interruptions effectively.	3	1	-	1
PC6. Report unsafe equipment and other dangerous occurrences to concerned personnel.	2	1	-	1
PC7. Use cleaning equipment and methods appropriate for the work to be carried out.	2	1	-	1
PC8. Request for upgrading of system or software when required for effective working and maintain a backup file when working on various design software	2	1	-	1
PC9. All soft copies of design work to be maintained in files as well for future reference	2	1	-	1
NOS Total	20	10	-	10









National Occupational Standards (NOS) Parameters

NOS Code	AMH/N0104
NOS Name	Comply with industry, regulatory and organizational requirements and Greening of Job roles
Sector	Apparel
Sub-Sector	Apparel, Made-Ups & Home Furnishing
Occupation	Sewing, Ironing, Export Operations, Designing, Boutique Operations, Quality Control, Sewing, Laying, Inventory Management, Hand Embroidery
NSQF Level	2.5
Credits	1
Version	22.0
Last Reviewed Date	18/02/2025
Next Review Date	18/02/2028
NSQC Clearance Date	18/02/2025









DGT/VSQ/N0101: Employability Skills (30 Hours)

Description

This unit is about employability skills, Constitutional values, becoming a professional in the 21st Century, digital, financial, and legal literacy, diversity and Inclusion, English and communication skills, customer service, entrepreneurship, and apprenticeship, getting ready for jobs and career development.

Scope

The scope covers the following:

- Introduction to Employability Skills
- Constitutional values Citizenship
- Becoming a Professional in the 21st Century
- Basic English Skills
- Communication Skills
- Diversity & Inclusion
- Financial and Legal Literacy
- Essential Digital Skills
- Entrepreneurship
- Customer Service
- Getting ready for Apprenticeship & Jobs

Elements and Performance Criteria

Introduction to Employability Skills

To be competent, the user/individual on the job must be able to:

PC1. understand the significance of employability skills in meeting the job requirements

Constitutional values - Citizenship

To be competent, the user/individual on the job must be able to:

PC2. identify constitutional values, civic rights, duties, personal values and ethics and environmentally sustainable practices

Becoming a Professional in the 21st Century

To be competent, the user/individual on the job must be able to:

PC3. explain 21st Century Skills such as Self-Awareness, Behavior Skills, Positive attitude, self-motivation, problem-solving, creative thinking, time management, social and cultural awareness, emotional awareness, continuous learning mindset etc.

Basic English Skills

To be competent, the user/individual on the job must be able to:

PC4. speak with others using some basic English phrases or sentences

Communication Skills

To be competent, the user/individual on the job must be able to:

PC5. follow good manners while communicating with others

PC6. work with others in a team









Diversity & Inclusion

To be competent, the user/individual on the job must be able to:

- **PC7.** communicate and behave appropriately with all genders and PwD
- PC8. report any issues related to sexual harassment

Financial and Legal Literacy

To be competent, the user/individual on the job must be able to:

- **PC9.** use various financial products and services safely and securely
- **PC10.** calculate income, expenses, savings etc.
- **PC11.** approach the concerned authorities for any exploitation as per legal rights and laws

Essential Digital Skills

To be competent, the user/individual on the job must be able to:

- PC12. operate digital devices and use its features and applications securely and safely
- **PC13.** use internet and social media platforms securely and safely

Entrepreneurship

To be competent, the user/individual on the job must be able to:

- PC14. identify and assess opportunities for potential business
- PC15. identify sources for arranging money and associated financial and legal challenges

Customer Service

To be competent, the user/individual on the job must be able to:

- **PC16.** identify different types of customers
- **PC17.** identify customer needs and address them appropriately
- **PC18.** follow appropriate hygiene and grooming standards

Getting ready for apprenticeship & Jobs

To be competent, the user/individual on the job must be able to:

- PC19. create a basic biodata
- **PC20.** search for suitable jobs and apply
- PC21. identify and register apprenticeship opportunities as per requirement

Knowledge and Understanding (KU)

The individual on the job needs to know and understand:

- **KU1.** need for employability skills
- **KU2.** various constitutional and personal values
- **KU3.** different environmentally sustainable practices and their importance
- **KU4.** Twenty first (21st) century skills and their importance
- **KU5.** how to use basic spoken English language
- **KU6.** Do and dont of effective communication
- **KU7.** inclusivity and its importance
- KU8. different types of disabilities and appropriate communication and behaviour towards PwD
- **KU9.** different types of financial products and services









- **KU10.** how to compute income and expenses
- **KU11.** importance of maintaining safety and security in financial transactions
- KU12. different legal rights and laws
- **KU13.** how to operate digital devices and applications safely and securely
- KU14. ways to identify business opportunities
- KU15. types of customers and their needs
- **KU16.** how to apply for a job and prepare for an interview
- **KU17.** apprenticeship scheme and the process of registering on apprenticeship portal

Generic Skills (GS)

User/individual on the job needs to know how to:

- **GS1.** communicate effectively using appropriate language
- GS2. behave politely and appropriately with all
- **GS3.** perform basic calculations
- **GS4.** solve problems effectively
- **GS5.** be careful and attentive at work
- **GS6.** use time effectively
- **GS7.** maintain hygiene and sanitisation to avoid infection









Assessment Criteria

Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
Introduction to Employability Skills	1	1	-	-
PC1. understand the significance of employability skills in meeting the job requirements	-	-	-	-
Constitutional values - Citizenship	1	1	-	-
PC2. identify constitutional values, civic rights, duties, personal values and ethics and environmentally sustainable practices	-	-	-	-
Becoming a Professional in the 21st Century	1	3	-	-
PC3. explain 21st Century Skills such as Self-Awareness, Behavior Skills, Positive attitude, self-motivation, problem-solving, creative thinking, time management, social and cultural awareness, emotional awareness, continuous learning mindset etc.	-	-	-	-
Basic English Skills	2	3	-	-
PC4. speak with others using some basic English phrases or sentences	-	-	-	-
Communication Skills	1	1	-	-
PC5. follow good manners while communicating with others	-	-	-	-
PC6. work with others in a team	-	-	-	-
Diversity & Inclusion	1	1	-	-
PC7. communicate and behave appropriately with all genders and PwD	-	-	-	-
PC8. report any issues related to sexual harassment	-	-	-	_
Financial and Legal Literacy	3	4	-	-
PC9. use various financial products and services safely and securely	-	-	-	-









Assessment Criteria for Outcomes	Theory Marks	Practical Marks	Project Marks	Viva Marks
PC10. calculate income, expenses, savings etc.	-	-	-	-
PC11. approach the concerned authorities for any exploitation as per legal rights and laws	-	-	-	-
Essential Digital Skills	4	6	-	-
PC12. operate digital devices and use its features and applications securely and safely	-	-	-	-
PC13. use internet and social media platforms securely and safely	-	-	-	-
Entrepreneurship	3	5	-	-
PC14. identify and assess opportunities for potential business	-	-	-	-
PC15. identify sources for arranging money and associated financial and legal challenges	-	-	-	-
Customer Service	2	2	-	-
PC16. identify different types of customers	-	-	-	-
PC17. identify customer needs and address them appropriately	-	-	-	-
PC18. follow appropriate hygiene and grooming standards	-	-	-	-
Getting ready for apprenticeship & Jobs	1	3	-	-
PC19. create a basic biodata	-	-	-	-
PC20. search for suitable jobs and apply	-	-	-	-
PC21. identify and register apprenticeship opportunities as per requirement	-	-	-	-
NOS Total	20	30	-	-









National Occupational Standards (NOS) Parameters

NOS Code	DGT/VSQ/N0101
NOS Name	Employability Skills (30 Hours)
Sector	Cross Sectoral
Sub-Sector	Professional Skills
Occupation	Employability
NSQF Level	2
Credits	1
Version	1.0
Last Reviewed Date	18/02/2025
Next Review Date	18/02/2028
NSQC Clearance Date	18/02/2025

Assessment Guidelines and Assessment Weightage

Assessment Guidelines

- 1. Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of marks for Theory and Skills Practical for each PC
- 2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC
- 3. Assessment will be conducted for all compulsory NOS, and where applicable, on the selected elective/option NOS/set of NOS. examination/training center (as per assessment criteria below)
- 4. Individual assessment agencies will create unique question papers for theory part for each candidate at each.
- 5. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training center based on this criteria.
- 6. To pass the Qualification Pack, every trainee should score a minimum of 70% aggregate in QP.
- 7. In case of unsuccessful completion, the trainee may seek reassessment on the Qualification Pack.









Minimum Aggregate Passing % at QP Level: 50

(**Please note**: Every Trainee should score a minimum aggregate passing percentage as specified above, to successfully clear the Qualification Pack assessment.)

Assessment Weightage

Compulsory NOS

National Occupational Standards	Theory Marks	Practical Marks	Project Marks	Viva Marks	Total Marks	Weightage
AMH/N0401.Carry out ironing activities in stitching and finishing operations	40	150	0	10	200	50
AMH/N0102.Maintain work area, tools and machines	14	49	0	7	70	18
AMH/N0103.Maintain health, safety and security requirement at work place with Gender and PwD Sensitization	22	12	-	6	40	10
AMH/N0104.Comply with industry, regulatory and organizational requirements and Greening of Job roles	20	10	-	10	40	10
DGT/VSQ/N0101.Employability Skills (30 Hours)	20	30	-	-	50	12
Total	116	251	-	33	400	100









Acronyms

NOS	National Occupational Standard(s)
NSQF	National Skills Qualifications Framework
QP	Qualifications Pack
TVET	Technical and Vocational Education and Training









Glossary

Sector	Sector is a conglomeration of different business operations having similar business and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Occupation	Occupation is a set of job roles, which perform similar/ related set of functions in an industry.
Job role	Job role defines a unique set of functions that together form a unique employment opportunity in an organisation.
Occupational Standards (OS)	OS specify the standards of performance an individual must achieve when carrying out a function in the workplace, together with the Knowledge and Understanding (KU) they need to meet that standard consistently. Occupational Standards are applicable both in the Indian and global contexts.
Performance Criteria (PC)	Performance Criteria (PC) are statements that together specify the standard of performance required when carrying out a task.
National Occupational Standards (NOS)	NOS are occupational standards which apply uniquely in the Indian context.
Qualifications Pack (QP)	QP comprises the set of OS, together with the educational, training and other criteria required to perform a job role. A QP is assigned a unique qualifications pack code.
Unit Code	Unit code is a unique identifier for an Occupational Standard, which is denoted by an 'N'
Unit Title	Unit title gives a clear overall statement about what the incumbent should be able to do.
Description	Description gives a short summary of the unit content. This would be helpful to anyone searching on a database to verify that this is the appropriate OS they are looking for.
Scope	Scope is a set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on quality of performance required.









Knowledge and Understanding (KU)	Knowledge and Understanding (KU) are statements which together specify the technical, generic, professional and organisational specific knowledge that an individual needs in order to perform to the required standard.
Organisational Context	Organisational context includes the way the organisation is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
Technical Knowledge	Technical knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
Core Skills/ Generic Skills (GS)	Core skills or Generic Skills (GS) are a group of skills that are the key to learning and working in today's world. These skills are typically needed in any work environment in today's world. These skills are typically needed in any work environment. In the context of the OS, these include communication related skills that are applicable to most job roles.
Electives	Electives are NOS/set of NOS that are identified by the sector as contributive to specialization in a job role. There may be multiple electives within a QP for each specialized job role. Trainees must select at least one elective for the successful completion of a QP with Electives.
Options	Options are NOS/set of NOS that are identified by the sector as additional skills. There may be multiple options within a QP. It is not mandatory to select any of the options to complete a QP with Options.